



26 North Road, Bexhill, TN39 5BL

Charity number: 1195006

## Privacy Policy for Community Supporters Charity

Last Updated: [24/10/2023]

### 1. Introduction

Community Supporters (referred to as "we," "us," or "our") is committed to protecting the privacy and security of your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal data when you visit our website, use our services, or interact with us in any way. Please take a moment to read this Privacy Policy to understand our practices regarding your personal information. By accessing or using our website or services, you acknowledge that you have read, understood, and agreed to the terms of this Privacy Policy.

### 2. Information We Collect

We may collect the following types of information when you interact with us:

#### 2.1. Personal Information

- \* Contact Information: Your name, email address, postal address, and phone number.
- \* Donor Information: If you donate to our charity, we may collect payment details and transaction information.
- \* Communication Information: We may collect your communication preferences and information you provide when you contact us.

#### 2.2. Usage Information

- \* Log Data: We automatically collect data related to your use of our website, including your IP address, browser type, operating system, and the pages you visit.
- \* Cookies and Tracking Technologies: We use cookies and similar technologies to collect information about your browsing activities.

### 3. How We Use Your Information

We may use your information for the following purposes:

3.1. To Provide Our Services: We use your information to provide you with the services you request, such as sending newsletters, processing donations, and answering your inquiries.

3.2. To Improve Our Services: We may use your information to analyse how our website and services

are used and to make improvements.

3.3. To Communicate with You: We may send you updates, newsletters, and other communications related to our charity's work. You can opt out of these communications at any time.

3.4. To Comply with Legal Obligations: We may use your information to comply with legal obligations, including tax and reporting requirements.

#### 4. *Disclosure of Your Information*

We may share your information with the following parties:

4.1. Service Providers: We may share your information with trusted service providers who assist us in delivering our services and maintaining our website.

4.2. Legal Compliance: We may disclose your information to comply with legal obligations, such as responding to subpoenas or court orders.

4.3. Protecting Our Rights: We may disclose your information if we believe it is necessary to protect our rights, privacy, safety, or property, or that of others.

#### 5. *Your Choices*

You have certain rights regarding your personal information, including the right to access, correct, or delete your data. You can also opt out of receiving our communications. To exercise these rights or for any privacy-related inquiries, please contact us using the information provided in the "Contact Us" section below.

#### 6. *Security*

We take reasonable measures to protect your personal information from unauthorized access or disclosure. However, no data transmission or storage can be guaranteed to be 100% secure. Please be aware that you share your information with us at your own risk.

#### 7. *Changes to this Privacy Policy*

We may update this Privacy Policy to reflect changes to our practices or for legal and regulatory reasons. Any updates will be posted on our website, and the date of the latest revision will be indicated at the top of the policy.

#### 8. *Contact Us*

If you have any questions or concerns regarding this Privacy Policy or our privacy practices, please contact us at:

[hello@communitysupporters.org.uk](mailto:hello@communitysupporters.org.uk)

07852 763 706

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